

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:1972
ANSWERED ON:16.03.2005
TELEPHONE ADALATS
Renge Patil Shri Tukaram Ganpatrao

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the number of telephone adalats organized in each State during the last two years;
- (b) the number of cases received by these adalats during the last two years, State-wise;
- (c) the number of cases settled by the said adalats, State- wise and
- (d) the details in regard to reliefs provided to the subscribers and the prescribed norms for organizing the said adalats?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) to (d) The details are given in the Annexure. However, Adalats are held between three to six months.

ANNEXURE

DETAILS OF TELEPHONE ADALATS PERIOD 1/1/2003 TO 31/12/2004

Name of the circles	Year	Number of Telephone Adalat held	Number of Cases received	Number of Cases settled	Detail of Relief provided in Rupees
A&N	1.1.03 to 31.12.03	1	14	13	5116
	1.1.04 to 31.12.04	2	15	14	107441
AP	1.1.03 to 31.12.03	136	195	195	32622
	1.1.04 to 31.12.04	135	133	133	12267
Assam	1.1.03 to 31.12.03	28	304	282	49760
	1.1.04 to 31.12.04	19	129	113	47291
Bihar	1.1.03 to 31.12.03	62	2575	2499	2710685
	1.1.04 to 31.12.04	64	3123	3076	2959979
Chhattisgarh	1.1.03 to 31.12.03	22	173	173	7569
	1.1.04 to 31.12.04	32	144	144	38,780
MTNL Delhi	1.1.03 to 31.12.03	18	425	416 (9 cases adjourned)	708278
	1.1.04 to 31.12.04				
Gujarat	1.1.03 to 31.12.03	99	1094	1082	288155+3400 calls + 7 days rent
	1.1.04 to 31.12.04	99	860	852	174300+9250
Haryana	1.1.03 to 31.12.03	39	328	323	200283
	1.1.04 to 31.12.04	48	400	378	700765
H.P.	1.1.03 to 31.12.03	27	72	72	127797

	1.1.04 to 31.12.04	34	175	175	143741
J&K	1.1.03 to 31.12.03	11	171	161	100355
	1.1.04 to 31.12.04	12	153	114	87708
Jharkhan d	1.1.03 to 31.12.03	9	357	357	69837
	1.1.04 to 31.12.04	26	444	416	99880
Karnatak a	1.1.03 to 31.12.03	82	228	228	578559
	1.1.04 to 31.12.04	88	200	200	1124526
Kerala	1.1.03 to 31.12.03	67	1117	952	83349
	1.1.04 to 31.12.04	65	1153	1074	111133
M.P.	1.1.03 to 31.12.03	170	570	570	314402
	1.1.04 to 31.12.04	174	708	708	422160
Maharash tra (including Goa	1.1.03 to 31.12.03	138	1232	1186	1,51,201
	1.1.04 to 31.12.04	148	1195	1127	72,295
NE-I	1.1.03 to 31.12.03	4	296	279	149531
	1.1.04 to 31.12.04	7	88	80	256975
NE-II	1.1.03 to 31.12.03	Nil	nil	nil	Nil
	1.1.04 to 31.12.04	2	5	5	3592
Orissa	1.1.03 to 31.12.03	20	280	262	2,55,800
	1.1.04 to 31.12.04	58	868	825	5,04890
Punjab (includi ng Chandiga rh)	1.1.03 to 31.12.03	60	251	251	252786
	1.1.04 to 31.12.04	68	211	211	81877
Rajastha n	1.1.03 to 31.12.03	81	842	842	459236
	1.1.04 to 31.12.04	87	856	851	220311
Tamilnad u (includi ng Pandiche rry)	1.1.03 to 31.12.03	72	876	876	32,405
	1.1.04 to 31.12.04	76	807	807	24,260
UP (East)	1.1.03 to 31.12.03	169	3930	3930	4358428
	1.1.04 to 31.12.04	163	4693	4677	5744402
U.P. (Wes t)	1.1.03 to 31.12.03	65	1754	1716	1813132
	1.1.04 to 31.12.04	67	1155	1147	1062372
Uttaranc hal	1.1.03 to 31.12.03	19	256	254	304273
	1.1.04 to 31.12.04	25	285	283	185700 + 200 Calls
West Bengal (includi ng Sikkim)	1.1.03 to 31.12.03	40	388	388	92339
	1.1.04 to 31.12.04	34	468	468	146849
Kolkata Telephon es	1.1.03 to 31.12.03	10	133	133	300+450 calls +161 days rent
	1.1.04 to 31.12.04	6	51	46	2624 + 2306 calls + 424

Chennai	1.1.03 to	28	446	446	days rent
Telephon	31.12.03				187473
es					
	1.1.04 to	27	69	69	47213
	31.12.04				
MTNL	1.1.03 to	87	1258	1258	40212
Mumbai	31.12.03				
	1.1.04 to				
	31.12.04				